
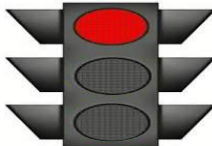


Number of Jobs Created from Closed METCO Loans Economic Development

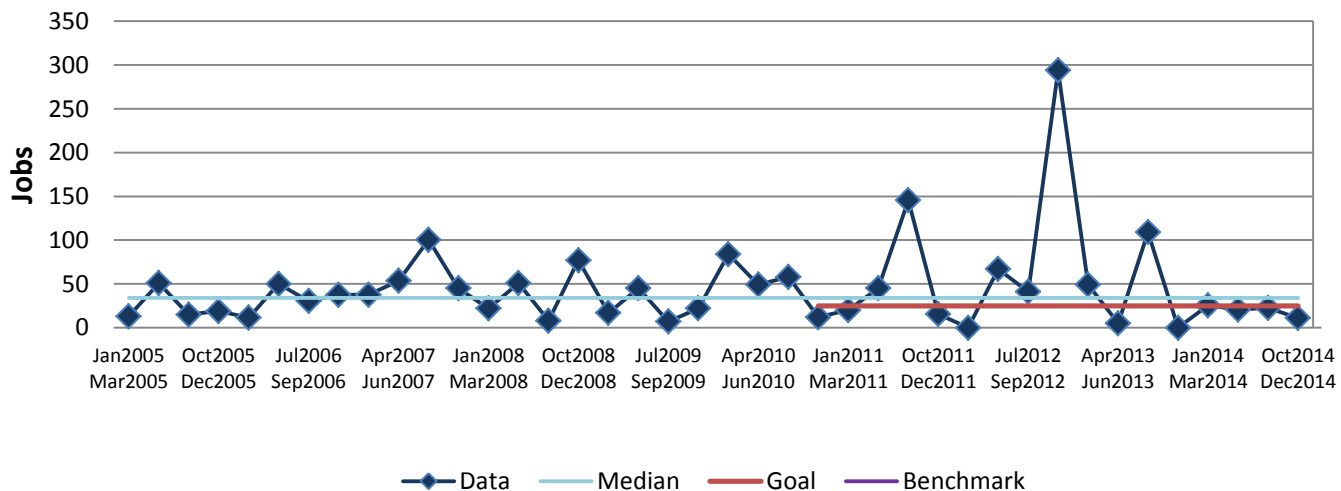


KPI Owner: David Morris

Process: METCO Job Creation

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: : FY13, 389 jobs Goal: Create 100 jobs from closed METCO loans per FY/25 quarterly Benchmark: TBD		Data Source: Excel Database Goal Source: TBD Benchmark Source:	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Sum of the number of jobs planned to be created due to loans closed by the METCO board Why Measure: Job creation is a priority for the Fischer administration Next Improvement Step: Consider revising the goal.		
How Are We Doing?					
Jan2010-Dec2014 5 Year Goal	Jan2010-Dec2014 5 Year Actual		Oct2014-Dec2014 Goal	Oct2014-Dec2014 Actual	
425	1,074		25	11	
Jobs	Jobs		Jobs	Jobs	

Number of Jobs Created from Closed METCO Loans



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.